



CORONA VIRUS RESPONSE GUIDELINES

- All persons visiting the facility should sanitize upon entry (
- At reception, no registration or filling of claim forms at this point).
- Nurse screens the patient for Corona Virus infection.
- The screening questionnaire is filled for suspected cases only.
 1. If negative for suspected COVID-19
 - a. Nurse does patient's vital signs as usual (weight, bp, temp etc.)
 - b. Patient proceeds to the reception for registration/filling of claim forms and accesses other services as usual.
 - c. At the end of the visit, patient to sanitize before exit.
 2. If the patient is positive for suspected COVID-19:
 - a. Nurse Provides patient with mask.
 - b. Immediately transfer patient to isolation room
 - c. Contact the Disease Surveillance and Response Unit (DSRU) for evacuation

INFECTION PREVENTION AND CONTROL

1. Perform hand hygiene frequently by hand washing or alcohol hand rub.
2. Avoid touching eyes, nose and mouth with your hands.
3. Practice respiratory hygiene by coughing or sneezing into bent elbow or disposable tissue.
4. Wear medical mask if you have respiratory symptoms or if in close contact with person with respiratory symptoms.
5. Maintain social distance of at least one metre (1 m) from individuals with respiratory symptoms.